

FINAL BILL FAQs

Congratulations on completing the school year! In a few months, you may be moving out of your apartment. If so, you will receive a final utility bill from Conservice a couple of weeks before your lease end date. Final bills will be emailed to you but may look a little different. This document will provide you with answers to common final bill questions.

② ***Where can I pay my final Conservice bill?***

Your final bill should be paid to your leasing office through your online payments portal or in person.

② ***How does Conservice calculate my final bill?***

While we can't predict how much you will use in the future, your final charges will be based on your previous usage. We take the amount you were billed most recently, find a daily average, and prorate that amount to your lease end date.

② ***My bill has a "previous balance," what does this mean?***

This means you either haven't paid a previous balance or the due date of the previous balance has not passed. If you have made any payments, please check with the leasing office for an updated balance.

② ***What if I decided not to move, but I've already received a final Conservice bill?***

No problem; we're glad you're staying! Please still pay your leasing office for the charges listed on your final bill, and we'll continue to bill you with no interruption of service.

If you pay any utilities directly to another service provider, please remember to contact those providers and remove services from your name as of your lease end date. Please pay these providers directly if you have a balance with them.

If you have any questions on your final bill, please call our Customer Service department at 1-866-254-4577. We wish you great luck in all of your future endeavors!